

During my visit seeking City service, the staff welcomed me and provided me with information related to my visit.							Average
TypeOfBus	ForPerOrBus	1	2	3	4	5	
Trade Contractor	Business	38	51	33	17	8	2.4
Other	Business	82	97	41	26	18	2.2
General contractor	Business	73	117	43	26	12	2.2
Eng or Arch	Business	63	110	34	27	4	2.2
Const Proj Mant	Business	40	45	17	8	7	2.1
	Personal	38	41	12	10	4	2.1

During my visit, staff adequately informed me of the process and information needs related to my project.							Average
TypeOfBus	ForPerOrBus	1	2	3	4	5	
Eng or Arch	Business	43	98	37	49	9	2.5
Const Proj Mant	Business	33	33	25	15	9	2.4
General contractor	Business	53	120	44	35	18	2.4
Other	Business	79	84	38	43	19	2.4
Trade Contractor	Business	38	52	31	15	11	2.4
	Personal	33	46	10	9	7	2.2

During my visit, staff greeted me and was professional throughout my visit.							Average
TypeOfBus	ForPerOrBus	1	2	3	4	5	
General contractor	Business	69	117	47	20	16	2.2
Trade Contractor	Business	42	56	32	7	9	2.2
Other	Business	93	87	43	23	17	2.2
Const Proj Mant	Business	39	45	17	10	5	2.1
Eng or Arch	Business	68	112	34	13	5	2.0
	Personal	40	44	9	6	5	2.0

During my visit, I received the service that I sought in a timely fashion.							Average
TypeOfBus	ForPerOrBus	1	2	3	4	5	
Trade Contractor	Business	35	33	22	26	32	2.9
General contractor	Business	45	77	46	63	38	2.9
Eng or Arch	Business	41	71	41	50	31	2.8
Const Proj Mant	Business	34	21	17	25	19	2.8
Other	Business	70	68	29	47	47	2.7
	Personal	33	31	16	10	13	2.4

Overall, this experience was satisfactory.							Average
TypeOfBus	ForPerOrBus	1	2	3	4	5	
Eng or Arch	Business	44	82	39	45	24	2.7
General contractor	Business	47	94	60	47	21	2.6
Other	Business	72	76	30	47	38	2.6
Const Proj Mant	Business	34	26	19	22	13	2.6
Trade Contractor	Business	29	57	32	12	17	2.5
	Personal	35	35	15	9	10	2.3